



## Privacy Notice – Payments

### Plain English explanation

Contract holding GPs in the UK receive payments from their respective governments on a tiered basis. Most of the income is made according to the number of patients registered with the practice. These amount paid per patient varies according to the age, sex and other demographic details for each patient. There are also graduated payments made according to the practice's achievement of certain agreed national quality targets known as the Quality and Outcomes Framework (QOF), for instance the proportion of diabetic patients who have had an annual review. Practices can also receive payments for participating in agreed national or local enhanced services, for instance opening early in the morning or late at night or at the weekends. Practices can also receive payments for certain national initiatives such as immunisation programs and practices may also receive incomes relating to a variety of non-patient related elements such as premises. Finally there are short term initiatives and projects that practices can take part in. Practices or GPs may also receive income for participating in the education of medical students, junior doctors and GPs themselves as well as research<sup>i</sup>.

In order to make patient based payments basic and relevant necessary data about you needs to be sent to the various payment services. The release of this data is required by English laws<sup>ii</sup>.

We are required by Articles in the UK GDPR to provide you with the information in the following 9 subsections:

<b>1) Data Controller</b> contact details	Eleanor Cross Healthcare Delapre Medical Centre Gloucester Avenue Northampton NN4 8QF
<b>2) Data Protection Officer</b> contact details	Hayley Gidman Midlands and Lancashire CSU FAO: Delapre Medical Centre Gloucester Avenue Northampton NN4 8QF

<p>3) <b>Purpose of the processing</b></p>	<p>The purpose of processing is:</p> <ul style="list-style-type: none"> <li>• To enable GPs to receive payments</li> <li>• To provide accountability.</li> </ul>
<p>4) <b>Lawful basis for processing</b></p>	<p>The processing of personal data is supported under the following Article 6 and 9 conditions of the UK GDPR:</p> <p><i>Article 6(1)(c) 'processing is necessary for compliance with a legal obligation to which the controller is subject'.</i></p> <p><i>Article 9(2)(h) 'necessary for the purposes of preventative or occupational medicine for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or <b>the management of health or social care systems and services...</b>'.</i></p>
<p>5) <b>Recipient or categories of recipients of the processed data</b></p>	<p>The payments are made following extraction of data that is anonymised by the General Practice Extraction Service or by the practice prior to submission.</p> <ul style="list-style-type: none"> <li>• NHS Digital</li> <li>• NHS England</li> <li>• PCSE</li> <li>• HSCIC</li> <li>• NHS Nene CCG</li> <li>• Public Health England</li> <li>• NHFT</li> </ul>
<p>6) <b>Right to object</b></p>	<p>You have the right to object to some or all the information being processed. Please contact the Data Controller or the practice.</p> <p>You should be aware that this is a right to raise an objection, that is not the same as having an absolute right to have your wishes granted in every circumstance.</p>
<p>7) <b>Right to access and correct</b></p>	<p>You have the right to access the data that is being shared and have any inaccuracies corrected. There is no right to have accurate medical records deleted except when ordered by a court of Law.</p>
<p>8) <b>Retention period</b></p>	<p>The data will be retained in line with the law and national guidance. Further information can be found at <a href="https://digital.nhs.uk/article/1202/Records-Management-Code-of-Practice-for-Health-and-Social-Care-2016">https://digital.nhs.uk/article/1202/Records-Management-Code-of-Practice-for-Health-and-Social-Care-2016</a> or speak to the practice.</p>
<p>9) <b>Right to complain</b></p>	<p>You have the right to complain to the Information Commissioner’s Office, you can use this link <a href="https://ico.org.uk/global/contact-us/">https://ico.org.uk/global/contact-us/</a> or call their helpline tel: 0303 123 1113 (local rate) or 01625 545 745 (national rate).</p>

---

<sup>i</sup> For more information about payments to English GPs please see; <https://digital.nhs.uk/NHAIS/gp-payments> ,  
<https://digital.nhs.uk/catalogue/PUB30089> and <http://www.nhshistory.net/gppay.pdf>

<sup>ii</sup> NHS England's powers to commission health services under the NHS Act 2006 or to delegate such powers to CCGs and the GMS regulations 2004 (73)<sup>1</sup>